Summer 2020 Appeals Overview

The normal appeals process, when exams and marking have taken place, is unable to happen this year as there are no exam scripts to review or mark.

Centres are able to appeal following a process specifically designed for summer 2020 results. Information related to this is summarised below.



Who can appeal?

Centres can appeal on behalf of their candidates.



When/how can centres appeal?

Centres can submit appeal applications using **Edexcel Online** between



What is the **Appeals Process?**

Centres can apply for an initial review.

If they remain dissatisfied, they can apply for an **Independent review**.

That concludes the Pearson appeals process. Where relevant, a centre may apply to the Exam Procedures **Review Service (EPRS)** provided by the regulators.



What are the grounds for an appeal?

Centres can appeal on the basis of:

- a centre data error
- a Pearson data error
- a Pearson procedural error
- a Pearson error in issuing results
- where there are exceptional circumstances
- where they require an independent review of an initial review.



How long will an appeal take?

We will try to process appeals as quickly as possible.

An **initial review** appeal could take up to 42 calendar days to complete.

An **independent review** could take up to 42 days to complete.



How much does an appeal cost?

Access to historical data to support you in considering your decision to appeal: free of charge.

Initial review:

- Centre error: free
- Pearson error:
 - If the appeal is upheld: free
 - If the appeal is not upheld: £20 per student, with a cap of £120 per subject
- £120 for exceptional circumstances
- Independent review: £150



